

ORIGINAL

NEW APPLICATION



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2011 OCT 11 P 4 00

October 10, 2011

1300 I Street, N.W., Suite 400 West
Washington, DC 20005

Transmittal No. 11-05

VIA FEDERAL EXPRESS

Mr. Ernest Johnson
Utilities Director
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

AZ CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
DOCKETED

OCT 11 2011

DOCKETED BY	nr
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Re: Verizon Business Services: Tariff No. 2
Grandfathering of Credit Card Billing
T-03394A

T-03394A-11-0375

Dear Mr. Johnson,

Please find attached an original and thirteen (13) copies of revisions to MCI Communications Services, Inc. d/b/a Verizon Business Services ("Verizon Business") Long Distance Tariff No. 2. We respectfully request that the proposed revisions become effective on November 10, 2011.

The following pages are being revised:

<u>Page No.</u>	<u>Revision</u>	<u>Page No.</u>	<u>Revision</u>	<u>Page No.</u>	<u>Revision</u>
1	66th	34.77	2nd	34.99	2nd
1.1.1	9th	34.78	2nd	34.104	2nd
1.1.2	8th	34.79	2nd	34.105	2nd
1.1.3	32nd	34.80	2nd	34.106	2nd
34.36	1st	34.81	2nd	34.107	2nd
34.48.1	1st	34.82	2nd	34.109	2nd
34.49.1	1st	34.83	1st	34.110	2nd
34.51.1	1st	34.84	2nd	34.111	2nd
34.53	1st	34.85	2nd	34.119	2nd
34.65	2nd	34.86	1st	34.121.1	2nd
34.66.1	1st	34.87	2nd	34.125	2nd
34.67	3rd	34.88	1st	34.127.1	1st
34.68.1	3rd	34.89.1	2nd	34.128.1	1st
34.69.1	3rd	34.90.1	1st	34.129	2nd
34.70.1	2nd	34.91	1st	34.130.1	2nd
34.71	1st	34.92	1st	34.131	2nd
34.72	1st	34.93	1st	34.132	1st
34.73	1st	34.94	1st	34.133.1	1st
34.74	1st	34.95	1st	34.136	2nd
34.75	1st	34.96	1st		
34.76	1st	34.98	2nd		

Mr. Johnson
October 10, 2011
Page 2

With this filing, grandfathers its commercial credit card billing for operator assisted calls.

Please date stamp and return the extra copy of this filing in the enclosed self-addressed stamped envelope, indicating receipt. If you have any questions in this matter, please do not hesitate to contact me at either (202) 515-2592 or edwin.reese@verizon.com.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'Edwin Reese', written in a cursive style.

Edwin Reese
Tariff Administrator
Verizon, Inc.

Enclosure

Check Sheet

The Title Page, Tariff Pages 1-49, and Price List Pages A-1 thru A-57 inclusive of this tariff are effective as of the date shown. Original and Revised Pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

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1.1.1	6 *	11.1.5	Original
1.1.2	8 *	11.1.6	Original
1.1.3	32 *	11.1.7	Original
1.1.4	17	11.1.8	Original
1.1.5	40	11.2	Original
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2.3	Original	12.3	1
3	1	12.3.1	5
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5	1	13	1
5.1	1	13.1	Original
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8.6	Original	23	1
9	Original	23.1	1
9.1	Original	23.1.1	1
9.2	Original	23.1.2	1
10	Original	23.2	1
10.1	Original	23.2.1	1
10.2	Original	23.3	1
11	Original	23.3.1	1
11.1	1	23.3.2	1
11.1.1	Original		

*New or Revised Pages.

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Edwin Reese
Tariff Administrator
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Washington, DC 20005

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34.9.2	1	34.46	1
34.10	1	34.47	2
34.11	1	34.47.1	1
34.12	1	34.48	1
34.13	1	34.48.1	1 *
34.14	1	34.48.2	1
34.14.1	1	34.48.3	1
34.15	Original	34.48.4	1
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34.16	Original	34.48.7	Original
34.17	Original	34.48.8	Original
34.18	Original	34.48.9	Original
34.19	Original	34.48.10	Original
34.20	Original	34.48.11	Original
34.21	Original	34.48.12	Original
34.22	Original	34.48.12.1	Original
34.23	Original	34.48.13	Original
34.24	2	34.48.14	Original
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34.35	2	34.55	1
34.36	1 *	34.56	1
34.37	Original	34.57	1
34.38	Original	34.58	Original
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34.41	2	34.61	1
34.41.1	1	34.62	1
34.42	Original	34.63	1
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34.67	3	*	34.100.2	Original	
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34.70.1	3	*	34.103.2	1	
34.71	1	*	34.104	2	*
34.72	1	*	34.105	2	*
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34.73	1	*	34.107	2	*
34.74	1	*	34.108	2	*
34.75	1	*	34.109	2	*
34.76	1	*	34.110	2	*
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34.86	1	*	34.118	ORIGINAL	
34.87	2	*	34.119	2	*
34.88	1	*	34.120	1	
34.89	Original		34.120.1	ORIGINAL	
34.89.1	2	*	34.121	Original	
34.90	Original		34.121.0.1	1	
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34.124	1	34.147	1
34.125	2 *	34.148	1
34.126	3	34.149	1
34.126.1	3	34.150	1
34.126.1.1	1	34.151	1
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34.127	Original	34.156	Original
34.127.1	1 *	34.157	Original
34.128	1	34.158	Original
34.128.1	1 *	35	1
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34.133	Original	38.2	Original
34.133.1	1 *	39	1
34.134	1	40	1
34.135	1	41	Original
34.135.1	Original	42	Original
34.136	2 *	43	1
34.137	4	43.1	Original
34.137.1	4	43.2	1
34.137.1.1	2	43.3	2
34.137.1.2	2	43.4	1
34.137.2	3	43.5	1
34.137.3	3	43.6	1
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SECTION C - SERVICE DESCRIPTIONS AND RATES3. METERED USE SERVICE (CONT.).18 Option Z (MCI PrePaid)

Option Z is a prepaid calling card service that allows customers to acquire cards that are used to originate outbound direct dial calls via Company-provided 800 numbers. Cards may be acquired by customers for their own internal or promotional use. All Option Z calls are rounded to the next higher full minute.¹ Certain PrePaid cards allow customers or authorized users to pre-program up to six specific telephone numbers that can be reached by dialing a single number.

.181 Unit Value: MCI PrePaid cards are provided in various unit or dollar denominations (not to exceed 120 units per card) with a per-unit value of \$0.68. One unit equals one minute (or fraction thereof) of calling.²

.182 Volume Discounts: Any customer who, in a single purchase, acquires from Company at least 25 cards totaling at least 500 units of MCI PrePaid service will receive the discounts, as described in Company's Price Guide at www.mci.com, for that single purchase.

.183 Features

.1831 Operator Assistance³ and Customer Service: Operator assistance for call dialing only is available at an undiscounted rate of \$0.015 per unit. Customer service is available at an undiscounted rate of \$0.015 per unit. Both rates apply regardless of the destination of the call.²

(T)

.1832 Recharging: Additional units may be added to unexpired cards by charging them to a commercial card accepted by the Company. Such transactions are available only through Company-provided telephone numbers. Such additional units will be charged at the prevailing per unit rate on the date of recharging. A minimum of 30 units must be added to the card on each recharge. There is no additional charge for this feature.

¹ The date of activation of the MCI PrePaid card determines the per unit value of an MCI PrePaid card. The date a call is made determines the number of units per minute required for a call.

² The current applicable rates can be found on Price List Page A-16.

³ Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES

3. METERED USE SERVICE.27 Option AF (Advanced Option II for Small Business) (Con't).272 Option AF Toll Free

Advanced Option II for Small Business Toll Free can be used as part of Option AF service along and/or in conjunction with Dial "1" access or calling card access. This type of access is accomplished by toll free termination in which Company provides a unique toll free number with Business Line Termination to the Option AF customer so that the customer can receive incoming calls. The Option AF customer is charged for the calls rather than the call originators. A customer may order multiple toll free numbers which can terminate to the same or different telephone numbers. Option AF Toll Free customers are subject to rules and regulations governing MCI 800 Service as set forth in the Company's website at www.mci.com.

Per minute usage rates will apply pursuant to section 3.270 for Option AF Toll Free calls within the state.

.273 MCI One Number

MCI One Number provides a toll free number to receive calls from any point within the state. The customer may have multiple MCI One Number per account. Company will provide a 4-digit security code with which the customer can receive incoming domestic calls. The customer will be charged up to \$.38 per minute for each call.

.2731 Features

MCI One Number Forward: This feature allows an Option AF customer who is using an MCI One Number with a 4-digit personal identification number (PIN) and a 6-digit Rerouting Code to change temporarily the telephone number to which calls to that toll free 800 number terminate. The customer may request a change in termination to any telephone available within the state.

.274 Volume Discount

The following per-minute rates will apply to Option AF interLata/intraLata, Dial "1", and Toll Free usage for customers whose monthly combined usage equals or exceeds \$25.00 in any monthly period. The following charges will not be included in satisfying the monthly usage: any non-recurring, monthly recurring charges, Directory Assistance, 1-800-COLLECT, and Local Exchange Carrier Calling Card.

<u>Monthly Usage</u>	<u>Per-Minute Usage Charge</u>
\$0.00 - \$1,500.00	\$0.18
\$1,500.01 +	\$0.23

.275 Operator Assistance¹

These charges apply to all Advanced Option II for Small Business customers without regard to the type of access. Operator Services is provided according to the provisions and rates described in Section C-3.12.

(T)

¹ Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES3. METERED USE SERVICE.28 Option AG (homeMCI One).283 Volume Discount

Option AG customers whose usage equals or exceeds an amount up to \$25 in any monthly period will be charged up to \$0.18 per-minute for all domestic Dial "1" interlata/intralata usage in that month. The following charges will not be included in satisfying the monthly usage: Directory Assistance, 1-800-COLLECT, and Local Exchange Carrier Calling Card.

.284 Operator Assistance¹

These charges apply to all Option AG customers without regard to the type of access. Operator Services is provided according to the provisions and rates described in Section C-3.12.

(T)

¹ Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).30 Option AI (MCI One Savings) (Cont.).303 Directory Assistance

An undiscountable charge per call, as described in Section C-3.28 of this tariff, will be applied to each call requesting Directory Assistance for numbers in the U.S., subject to the provisions set forth in Section B-6.04 herein.

.304 Operator Assistance¹

These charges apply to all Option AI customers without regard to the type of access. Operator Services is provided according to the provisions and rates described in Section C-3.11.

(T)

¹ Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).31 Option AJ (MCI One Extra)(Cont)

.313 Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

.314 Directory Assistance

Undiscountable per call charge will be applied to each Directory Assistance call pursuant to the provisions of Section B.6.04. The charge will be set forth at www.mci.com.

.315 Operator Assistance¹

These charges apply to all Option AJ customers without regard to the type of access. Operator Services is provided according to the provisions and rates described in Section C-3.11.

(T)

.316 Volume Discount

Option AJ customers whose usage equals or exceeds an amount up to \$25 in any monthly period will be charged up to \$0.18 per-minute for all domestic Dial "1" interlata/intralata usage in that month. The following charges will not be included in satisfying the monthly usage: Directory Assistance, 1-800-COLLECT, and Local Exchange Carrier Calling Card.

1

Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).36 Option AO (MCI Everyday Plus)²

MCI Everyday Plus is an outbound and inbound service available to residential customers. MCI Everyday Plus includes a peak and off-peak rate structure, card and P800. No term plan options will apply to this service. Customers are subject to the terms and conditions of Basic Calling Plan Option 6 Promotion 1 as set forth at the Company's website at www.mci.com. All intrastate dial one calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers subscribed to this plan must pay a monthly recurring charge, as specified at the Company's website at www.mci.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$7.95.

.361 Dial One Access: MCI Everyday Plus customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

<u>Interlata:</u>	\$0.50
<u>Intralata:</u>	\$0.50

Calling Card¹: MCI Everyday Plus calling Card access is available for origination from touch tone or rotary phones by dialing an Company Provided 800 number. Customers will be charged up to \$.50 per minute for all intrastate calling card calls which terminate to the customer's billed ANI Monday through Saturday and up to \$.50 per minute on Sundays. All other calls will be charged up to \$.90 per minute for intrastate calls. Up to a \$2.00 per call surcharge will apply to card calls which do not terminate to the customer's ANI.

Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

.362 Directory Assistance: An undiscounted charge per call as set forth at <http://www.mci.com/service> for Residential services will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.363 Operator Assistance³: The charges found in Section 3.11, herein, apply to all MCI Everyday Plus customers without regard to the type of access.

(T)

¹ Beginning December 18, 1999, new customers will be charged up to \$0.90 per minute for intrastate calls which terminate to the customer's billed ANI. A per call surcharge up to \$2.00 will apply.

² Effective March 10, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

³ Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.)

.37 Option AP (MCI AnyTime) (Cont.)

.375 Directory Assistance: An undiscounted charge up to \$2.00 per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.376 Operator Assistance¹: The charges found in Section 3.11, herein, apply to all MCI (T)
AnyTime customers without regard to the type of access.

¹ Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)3. METERED USE SERVICE (Cont.).38 Option AQ (MCI Everyday Savings)¹

MCI Everyday Savings is an outbound and inbound service available to Residential customers. MCI Everyday Savings includes peak and off-peak rate structure, card and P800. No term plan options will apply to this service. Customers are subject to the terms and conditions as outlined in Basic Calling Plan 13 as set forth at <http://www.mci.com/service> for Residential services. All Dial-1 calls including intrastate (interlata), intralata, and calling card will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Minimum Charge up to: \$7.50 per account if total MCI Everyday Savings usage charges are less than the minimum charge reflected in the Price List per account per month. The minimum charge is applied against the month's usage charges. Customers subscribed to this plan must pay a monthly recurring charge, as specified at the Company's website at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$6.00.

.381 Usage RatesDial 1 Access:

MCI Everyday Savings customers will be charged up to the following for intrastate calls:

Interlata

Peak

\$0.50 per minute
(7am - 6:59pm, Monday through Friday)

Off-Peak

\$0.25 per minute
(7pm - 6:59am, Monday through Friday, all day Saturday and Sunday)

Intralata

MCI Everyday Savings Customers will be charged up to \$0.25 per minute for intralata calls.

Calling Card: Calling card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged a per minute rate up to \$0.50 between 7:00am to 6:59pm Monday -Friday, a rate up to \$0.25 between 7:00pm and 6:59am Monday -Friday, and a rate up to \$0.25 all day Saturday and Sunday for all intrastate card calls which terminate at the customer's billed ANI. All other card calls will be charged up to \$0.90 per minute for intrastate calls. Up to a \$2.00 per call surcharge will apply to card calls which do not terminate to the customer's ANI.

Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

.382 Directory Assistance: An undiscounted charge per call as set forth at <http://www.mci.com/service> for Residential services will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.383 Operator Assistance²: The charges found in Section 3.11, herein, apply to all MCI Everyday Savings customers without regard to the type of access. (T)

¹ Effective November 14, 2000, this service will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).39 Option AR (Basic Calling Plan XX) (Cont.)

- .394 Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.
- .395 Operator Assistance²: The charges found in Section 3.11, herein, apply to all Basic Calling Plan XX customers without regard to the type of access. (T)
- .396 Basic Calling Plan XX Savings Plan I¹
Basic Calling Plan XX Savings Plan I: A variation of Option AR (Basic Calling Plan XX), Basic Calling Plan XX Savings Plan I offers reduced in-state dial-1 rates for an additional monthly recurring charge. Customers enrolled in this plan may place intraLATA Dial-1 calls at a rate up to \$0.25 per minute, and interLATA Dial-1 calls at a rate up to \$0.25 per minute. Customers subscribed to this plan must pay a monthly recurring charge up to \$5.00.
- .397 Basic Calling Plan XX Savings Plan II
Basic Calling Plan XX Savings Plan II: A variation of Option AR (Basic Calling Plan XX), Basic Calling Plan XX Savings Plan II offers reduced in-state dial-1 rates for an additional monthly recurring charge. Customers enrolled in this plan may place intraLATA Dial-1 calls at a rate up to \$0.30 per minute, and interLATA Dial-1 calls at a rate up to \$0.36 per minute. Customers subscribed to this plan must pay a monthly recurring charge up to \$10.00.

¹ Effective May 9, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).40 Option AS (Basic Calling Plan YY)

.403 Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.404 Operator Assistance²: The charges found in Section 3.11, herein, apply to all Basic Calling Plan YY customers without regard to the type of access. (T)

.405 Basic Calling Plan YY Savings Plan I¹
Basic Calling Plan YY Savings Plan I: A variation of Option AS (Basic Calling Plan YY), Basic Calling Plan YY Savings Plan I offers reduced in-state dial-1 rates for an additional monthly recurring charge. Customers enrolled in this plan may place intraLATA Dial-1 calls at a rate up to \$0.25 per minute, and interLATA Dial-1 calls at a rate up to \$0.25 per minute. Customers subscribed to this plan must pay a monthly recurring charge up to \$5.00. This charge will be in addition to the monthly recurring charge for Basic Calling Plan YY.

¹ Effective May 9, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).41 Option AT (Basic Calling Plan ZZ)

.413 Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.414 Operator Assistance³: The charges found in Section 3.11, herein, apply to all Basic Calling Plan ZZ customers without regard to the type of access. (T)

.415 Basic Calling Plan ZZ Savings Plan I¹
Basic Calling Plan ZZ Savings Plan I: A variation of Option AT (Basic Calling Plan ZZ), Basic Calling Plan ZZ Savings Plan I offers reduced in-state dial-1 rates for an additional monthly recurring charge. Customers enrolled in this plan may place intraLATA Dial-1 calls at a rate up to \$0.25 per minute, and interLATA Dial-1 calls at a rate up to \$0.25 per minute. Customers subscribed to this plan must pay a monthly recurring charge up to \$5.00. This charge will be in addition to the monthly recurring charge for Basic Calling Plan ZZ.

.416 Basic Calling Plan ZZ Savings Plan II²
Basic Calling Plan ZZ Savings Plan II: A variation of Option AT (Basic Calling Plan ZZ), Basic Calling Plan ZZ Savings Plan II offers reduced in-state dial-1 rates for an additional monthly recurring charge. Customers enrolled in this plan may place intraLATA Dial-1 calls at a rate up to \$0.30 per minute, and interLATA Dial-1 calls at a rate up to \$0.30 per minute. Customers subscribed to this plan must pay a monthly recurring charge up to \$10.00. This charge will be in addition to the monthly recurring charge for Basic Calling Plan ZZ.

¹ Effective May 9, this plan will no longer be available to new subscribers.

² Effective March 24, 2002, this plan will no longer be available to new subscribers.

³ Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).42 Option AU (321 Direct Plan)¹

Customers of Metered Use Service Option AU (321 Direct Plan) who have made a minimum of 1 call under the 1010321 service as set forth in Teleconnect Long Distance Services and Systems Company dba Telecom*USA, Arizona Tariff C.C. NO. 1., during the period beginning March 1, 1999, and ending August 15, 2000, will be eligible to enroll in this plan.

Monthly Minimum Charge: Up to \$6.00 per account if total Option AU usage charges are less than \$a specified amount per account per month. The charge is applied against the month's usage charges.

Dial-1: Customers enrolled in this plan will be charged a rate up to \$0.25 per minute for all interLATA Dial-1 calls and \$0.25 per minute for all intraLATA Dial-1 calls, 24 hours a day, 7 days a week.

Calling Card Access: Customers enrolled in this plan will be charged up to \$0.20 per minute for instate calling card calls made back to the customer's billed ANI. All other card calls will be charged up to a per minute rate of \$0.75 and a per call surcharge up to \$2.00 for all intrastate calls.

Personal 800

This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set forth below. A 6-digit Rerouting Code will also be provided, which will allow the customer to use the "Follow Me" Routing feature.

A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls.

Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make.

A per-minute rate up to \$1.00 will apply to all Personal 800 calls.

Directory Assistance: An undiscounted charge per call up to \$4.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

Operator Assistance ²: The charges found in Section 3.11 apply to all 321 Direct Plan customers without regard to the type of access.

(T)

¹ Effective February 14, 2001, this service will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).43 Option AV (220 Direct Plan)¹

Customers of Metered Use Service Option AV (220 Direct Plan) who have made a minimum of 1 call under the 1010220 service as set forth in Teleconnect Long Distance Services and Systems Company dba Telecom*USA, Arizona Tariff C.C. NO. 1, during the period beginning April 1, 1999, and ending August 15, 2000, will be eligible to enroll in this plan.

Monthly Minimum Charge: Up to \$6.00 per account if total Option AV usage charges are less than a specified amount per account per month. The charge is applied against the month's usage charges.

Dial-1: Customers enrolled in this plan will be charged a per minute rate up to \$0.20 for the first minute or a portion thereof, up to \$2.00 per call for calls exceeding 1 minute up to twenty minutes, and a per minute rate up to \$0.20 for each minute of usage after twenty minutes.

Calling Card Access: Customers enrolled in this plan will be charged a per minute rate up to \$0.20 for for all InterLATA and IntraLATA calling card calls made to the customer's billed ANI. All other card calls will be charged up to a per minute rate up to \$0.75 and a per call surcharge up to \$2.00 for all intrastate calls.

Personal 800

This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set forth below. A 6-digit Rerouting Code will also be provided, which will allow the customer to use the "Follow Me" Routing feature.

A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls.

Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make.

A per-minute rate up to \$1.00 will apply to all Personal 800 calls.

Directory Assistance An undiscounted charge per call up to \$4.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

Operator Assistance²: The charges found in Section 3.11 apply to all 220 Direct Plan customers without regard to the type of access. (T)

¹ Effective February 14, 2001, this service will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).44 Option AW (T1LD Plan)¹

T1LD Plan is available to new customers of Company long distance service who were existing customers of Touch-1 Long Distance, Inc., and were pre-subscribed to any residential calling plan with the exception of First Touch Select service offered by Touch-1 Long Distance, Inc as of December 15, 2000.

Dial-1: Customers enrolled in this plan will be charged up to the following rates:

InterLATA: Peak	\$0.50
Off-Peak	\$0.25

IntraLATA: Peak	\$0.30
Off-Peak	\$0.25

Peak calls are calls that are made between 7am - 6:59pm Monday through Friday. Off-Peak calls are calls that are made between 7pm - 6:59am Monday through Friday, all day Saturday and Sunday.

Calling Card Access: Customers will be charged up to a per minute rate of \$0.75. Up to a \$2.00 per-call surcharge may be applicable.

Monthly Recurring Charges: Up to a \$10.00 monthly fee may be applicable.

Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$0.50 per minute.

Directory Assistance: An un-discounted charge up to \$4.00 per call will be applied to each Directory Assistance call subject to the provisions set forth in Section B-6.04.

Operator Assistance²: The charges found in Section 3.11 apply to all T1LD Plan customers without regard to the type of access.

(T)

¹ Effective October 7, 2001, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).45 Option AX (T1LD 7c Plan)¹

T1LD 7c is available to new customers of Company long distance service who were existing residential customers of Touch-1 Long Distance, Inc., and were pre subscribed to First Touch Select service offered by Touch-1 Long Distance, Inc as of December 15, 2000.

Dial-1: Customers enrolled in this plan will be charged up to the following rates for all intrastate calls. Customers may place these calls 24 hours a day, 7 days a week.

InterLATA: \$0.30

IntraLATA: \$0.30

Calling Card Access: Customers will be charged up to a per minute rate of \$0.75. Up to a \$2.00 per-call surcharge may be applicable.

Monthly Recurring Charges: A monthly recurring charge up to \$10.00 may apply.

Personal 800 Access: Customers enrolled in this plan will be charged a per minute rate up to \$0.35 for Personal 800 service. No per-call surcharge is applicable.

Directory Assistance: An un-discounted charge up to \$4.00 per call will be applied to each Directory Assistance call subject to the provisions set forth in Section B-6.04.

Operator Assistance ²: The charges found in Section 3.11 apply to all T1LD 7c Plan customers without regard to the type of access. (T)

¹ Effective October 7, 2001, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).46 Option AY (MCI Simple International Plan)¹

MCI Simple International Plan is an outbound and inbound service available to residential customers. MCI Simple International Plan includes a flat rate structure for Dial -1, card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Dial-1 Access: Customers enrolled in this plan may place intralata Dial-1 calls at the rate up to \$0.50 per minute, and interlata Dial-1 calls at the rate up to \$0.50 per minute. Customers will also be charged up to a \$1.00 per call connection fee.

Monthly Recurring Charges: No monthly fee is applicable.

Calling Card Access: Customers will be charged a per minute rate up to \$1.00. Customers will be charged the per-call connection for this service.

Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute. Customers will also be charged the per call connection fee.

Directory Assistance: An un-discounted charge up to \$4.00 per call will be applied to each Directory Assistance call subject to the rate and provisions set forth in Section B-6.04. Customers will also be charged the per call connection fee.

Operator Assistance²: These charges apply to all MCI Simple International Plan customers without regard to the type of access. Operator Services is provided according to the provisions and rates described in Section 3.11. Customers will not be charged the per-call connection for this service.

(T)

¹ Effective June 9, 2005, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).47 Option AZ (Basic Calling Plan A)¹

Basic Calling Plan A is an outbound and inbound service available to residential customers. Basic Calling Plan A includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. Customers are subject to the terms and conditions of Basic Calling Plan Option 22 as set forth at <http://www.mci.com/service> for Residential services. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at the Company's website at www.mci.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$10.00.

Access Methods and Charges:

- a) Dial One Access: Basic Calling Plan A can be used for DialOne access. Basic Calling Plan A customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

InterLATA & IntraLATA per minute charge: up to \$0.30.

- b) Calling Card: Basic Calling Plan A calling card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Basic Calling Plan A customers will be charged a per minute rate up to \$1.00 and up to \$2.00 per call surcharge for all interLATA and intraLATA calling card calls. Customers will be charged a rate up to \$0.50 per minute from 7:00AM to 6:59PM Mondays through Fridays, and a rate up to \$0.50 per minute 7:00PM to 6:59AM Mondays through Fridays, and up to \$0.50 per minute on Saturdays and Sundays, and the Company will waive the per-call surcharge, for interLATA and intraLATA calling card calls which terminate to the customer's billed ANI.
- c) Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

Directory Assistance: An undiscounted charge per call as set forth at <http://www.mci.com/service> for Residential services will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

Operator Assistance²: The charges found in Section 3.11, herein, apply to all Basic Calling Plan A customers without regard to the type of access. (T)

¹ Effective November 24, 2001, this service will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).48 Option BA (Basic Calling Plan B)¹

Basic Calling Plan B is an outbound and inbound service available to residential customers. Basic Calling Plan B includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. Customers are subject to the terms and conditions of companion services as set forth at <http://www.mci.com/service> for Residential services. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.481 Maximum Monthly Account Fees: \$10.00

.482 Maximum Minimum Usage Charge: \$10.00

.483 Maximum Access Methods and Charges:

Dial One Access: Basic Calling Plan B can be used for Dial One access. Basic Calling Plan B customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

a) InterLATA & IntraLATA per minute charge: \$0.45

b) Calling Card: Basic Calling Plan B calling card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Basic Calling Plan B customers will be charged a per minute rate up to \$1.00 and a \$2.00 per call surcharge for all interLATA and intraLATA calling card calls, except that customers will be charged up to \$0.50 per minute, and the Company will waive the per-call surcharge, for interLATA and intraLATA calling card calls which terminate to the customer's billed ANI.

c) Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

.484 Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.485 Operator Assistance²: The charges found in Section 3.11, herein, apply to all Basic Calling Plan B Savings Plan I customers without regard to the type of access. (T)

¹ Effective March 24, 2002, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)**3. METERED USE SERVICE (Cont.)****.49 Option BB (Block of Time Plan 4)¹**

Block of Time Plan 4 is an outbound service available to new and existing residential customers. For customers who enroll in or disconnect from this plan in the middle of an invoice period, the monthly recurring charge will be pro-rated for that portion of the month in which customer remained subscribed to this plan. The monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply. All intrastate Dial calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.491 Access Methods and Charges:

- a) Dial One Access: Block of Time Plan 4 can be used for Dial One access. Customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

Block of Time Plan 4 offers 250 minutes of interstate and intrastate Dial "1" calling for a monthly charge. Customers subscribed to this plan must pay a monthly recurring charge, as specified in

www.verizonbusiness.com/mci_service_agreement/res_domestic_services.jsp except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to up to \$60.00 Additional minutes of Dial-1 calling will be priced up to \$0.50 per-minute.

- b) Calling Card: Block of Time Plan 4 calling card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Block of Time Plan 4 customers will be charged a per minute rate up to \$2.00 and up to \$2.00 per call surcharge for all calling card calls, except that customers will be charged up to \$0.50 per minute, and the Company will waive the per-call surcharge, for calling card calls which terminate to the customer's billed ANI.

c) Personal 800

This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set forth below. A 6-digit Rerouting Code will also be provided, which will allow the customer to use the "Follow Me" Routing feature. A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make.

A per-minute rate up to \$1.00 will apply to all Personal 800 calls.

- .492 Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

- .493 Operator Assistance²: The charges found in Section 3.11, herein, apply to all Block of Time Plan 4 customers without regard to the type of access. (T)

¹ Effective November 2, 2005 this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).50 Option BC (Block of Time Plan 5)¹

Block of Time Plan 5 is an outbound service available to new and existing residential customers. For customers who enroll in or disconnect from this plan in the middle of an invoice period, the monthly recurring charge will be pro-rated for that portion of the month in which customer remained subscribed to this plan. The monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply. All intrastate Dial calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.501 Access Methods and Charges:

- a) Dial One Access: Block of Time Plan 5 can be used for Dial One access. Customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

Block of Time Plan 5 offers 500 minutes of interstate and intrastate Dial "1" calling for a monthly charge. Customers subscribed to this plan must pay a monthly recurring charge, as specified in

www.verizonbusiness.com/mci_service_agreement/res_domestic_services.jsp except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to up to \$100.00. Additional minutes of Dial-1 calling will be priced up to \$0.50 per-minute.

- b) Calling Card: Block of Time Plan 5 calling card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Block of Time Plan 4 customers will be charged a per minute rate up to \$2.00 and up to \$2.00 per call surcharge for all calling card calls, except that customers will be charged up to \$0.50 per minute, and the Company will waive the per-call surcharge, for calling card calls which terminate to the customer's billed ANI.

c) Personal 800

This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set forth below. A 6-digit Rerouting Code will also be provided, which will allow the customer to use the "Follow Me" Routing feature. A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make.

A per-minute rate up to \$1.00 will apply to all Personal 800 calls.

- .502 Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

- .503 Operator Assistance²: The charges found in Section 3.11, herein, apply to all Block of Time 5 Plan customers without regard to the type of access. (T)

¹ Effective November 2, 2005 this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)**3. METERED USE SERVICE (Cont.)****.51 Option BD (Block of Time Plan 6)¹**

Block of Time Plan 6 is an outbound service available to new and existing residential customers. For customers who enroll in or disconnect from this plan in the middle of an invoice period, the monthly recurring charge will be pro-rated for that portion of the month in which customer remained subscribed to this plan. The monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply. All intrastate Dial calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.511 Access Methods and Charges:

- a) **Dial One Access:** Block of Time Plan 6 can be used for Dial One access. Customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

Block of Time Plan 6 offers 700 minutes of interstate and intrastate Dial "1" calling for a monthly charge. Customers subscribed to this plan must pay a monthly recurring charge, as specified in

www.verizonbusiness.com/mci_service_agreement/res_domestic_services.jsp except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to up to \$140.00. Additional minutes of Dial-1 calling will be priced up to \$0.50 per-minute.

- b) **Calling Card:** Block of Time Plan 6 calling card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Block of Time Plan 4 customers will be charged a per minute rate up to \$2.00 and up to \$2.00 per call surcharge for all calling card calls, except that customers will be charged up to \$0.50 per minute, and the Company will waive the per-call surcharge, for calling card calls which terminate to the customer's billed ANI.

c) Personal 800

This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set forth below. A 6-digit Rerouting Code will also be provided, which will allow the customer to use the "Follow Me" Routing feature. A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make.

A per-minute rate up to \$1.00 will apply to all Personal 800 calls.

- .512 **Directory Assistance:** An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

- .513 **Operator Assistance²:** The charges found in Section 3.11, herein, apply to all Block of Time 6 Plan customers without regard to the type of access. (T)

¹ Effective November 2, 2005 this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).52 Option BE (Block of Time Plan 7)¹

Block of Time Plan 7 is an outbound service available to new and existing residential customers. For customers who enroll in or disconnect from this plan in the middle of an invoice period, the monthly recurring charge will be pro-rated for that portion of the month in which customer remained subscribed to this plan. The monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply. All intrastate Dial calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.521 Access Methods and Charges:

- a) Dial One Access: Block of Time Plan 7 can be used for Dial One access. Customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

Block of Time Plan 7 offers 1000 minutes of interstate and intrastate Dial "1" calling for a monthly charge. Customers subscribed to this plan must pay a monthly recurring charge, as specified in www.verizonbusiness.com/mci_service_agreement/res_domestic_services.jsp except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to up to \$150.00. Additional minutes of Dial-1 calling will be priced up to \$0.50 per-minute.

- b) Calling Card: Block of Time Plan 7 calling card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Block of Time Plan 4 customers will be charged a per minute rate up to \$2.00 and up to \$2.00 per call surcharge for all calling card calls, except that customers will be charged up to \$0.50 per minute, and the Company will waive the per-call surcharge, for calling card calls which terminate to the customer's billed ANI.

c) Personal 800

This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set forth below. A 6-digit Rerouting Code will also be provided, which will allow the customer to use the "Follow Me" Routing feature. A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make.

A per-minute rate up to \$1.00 will apply to all Personal 800 calls.

- .522 Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

- .523 Operator Assistance²: The charges found in Section 3.11, herein, apply to all Block of Time 7 Plan customers without regard to the type of access. (T)

¹ Effective November 2, 2005 this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (CONT.)

3. METERED USE SERVICE (Cont.).53 Option BF (NetRate Plan)¹

NetRate Plan is an outbound service available to new and existing residential customers. All intrastate Dial calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.531 Monthly Minimum Charge: Up to \$25.00 per account if total NetRate Plan usage charges are less than \$25.00 per account per month. The charge is applied against the month's usage charges.

.532 Access Methods and Charges:

- a) Dial-1 Access: Customers enrolled in this plan may place intraLATA Dial-1 calls at the rate up to \$0.50 per minute, and interLATA Dial-1 calls at the rate up to \$0.50 per minute.
- b) Calling Card Access: Customers will be charged up to \$2.00 per minute, and up to \$2.00 per-call surcharge, for instate calling card usage.
- c) Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

.533 Directory Assistance: An undiscounted charge up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.534 Operator Assistance²: The charges found in Section 3.11, herein apply to all NetRate Plan customers without regard to the type of access.

(T)

¹ Effective March 10, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.)

.54 Option BG (Basic Calling Plan C)¹: Basic Calling Plan C is an outbound and inbound service available to residential customers. Basic Calling Plan C includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

.541 Monthly Account Fees: Customers enrolled in this plan will be charged a monthly recurring charge up to \$25.00.

.542 Access Methods and Charges:

- a) Dial One Access: Basic Calling Plan C can be used for Dial One access. Basic Calling Plan C customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

INTERLATA: \$0.50

INTRALATA: \$0.50

- b) Calling Card: Basic Calling Plan C calling card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Basic Calling Plan C customers will be charged a per minute rate up to \$1.00 and up to \$2.00 per call surcharge for all interLATA and intraLATA calling card calls, except that customers will be charged up to \$0.20 per minute, and the Company will waive the per-call surcharge, for interLATA and intraLATA calling card calls which terminate to the customer's billed ANI. Basic Calling Plan C calling card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number.

- c) Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

.543 Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.544 Operator Assistance²: The charges found in Section 3.11, herein, apply to all Basic Calling Plan C customers without regard to the type of access.

(T)

¹ Effective July 16, 2002, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)

(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.)

.55 Option BH (Basic Calling Plan D¹): Basic Calling Plan D is an outbound and inbound service available to residential customers. Basic Calling Plan D includes a flat rate structure for Dial 1, card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

.551 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at the Company's website at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$25.00. T

.552 Access Methods and Charges:

a) Dial One Access: Basic Calling Plan D can be used for Dial One access. Basic Calling Plan D customers will be charged the following rates for all intrastate calls. Customers may place these calls 24 hours a day and 7 days a week.

INTERLATA: \$0.50
INTRALATA: \$0.50

InterLATA & IntraLATA Dial-1 Per-Call surcharge: \$2.00

b) Calling Card: Basic Calling Plan D calling card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Basic Calling Plan D customers will be charged a per minute rate up to \$1.00 and up to \$2.00 per call surcharge for all interLATA and intraLATA calling card calls, except that customers will be charged up to \$0.20 per minute, and the Company will waive the per-call surcharge, for interLATA and intraLATA calling card calls which terminate to the customer's billed ANI.

c) Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

.553 Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.554 Operator Assistance²: The charges found in Section 3.11, herein, apply to all Basic Calling Plan D customers without regard to the type of access. (T)

¹ Effective July 16, 2002, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.)

- .56 Option BI (Basic Calling Plan E)¹: Basic Calling Plan E is an outbound and inbound service available to residential customers. Basic Calling Plan E includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

For purposes of this plan, the following time of day rate periods apply: The Day rate period applies from 7:00 am to 6:59 pm Monday through Friday; and the Evening/Weekend rate period applies from 7:00 pm to 6:59 am Monday through Thursdays, and 7:00 pm Friday to 6:59 am Monday.

- .561 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at http://consumer.verizonbusiness.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$25.00.

.562 Access Methods and Charges:

- a) Dial One Access: Basic Calling Plan E can be used for Dial One access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) Dial-1 usage made during the Day time period. Basic Calling Plan E customers will be charged the following rates for each minute of usage i) over the allotment or ii) made during the Evening or Weekend time periods. Customers may place these calls 24 hours a day and 7 days a week.
- | | |
|------------|--------|
| INTERLATA: | \$0.50 |
| INTRALATA: | \$0.50 |
- b) Calling Card: Basic Calling Plan E calling card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Basic Calling Plan E customers will be charged a per minute rate up to \$1.00 and up to \$2.00 per call surcharge for all interLATA and intraLATA calling card calls, except that customers will be charged up to \$0.20 per minute, and the Company will waive the per-call surcharge, for interLATA and intraLATA calling card calls which terminate to the customer's billed ANI.
- c) Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

- .563 Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

- .564 Operator Assistance²: The charges found in Section 3.11, herein, apply to all Basic Calling Plan E customers without regard to the type of access. (T)

¹ Effective July 16, 2002, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)**3. METERED USE SERVICE (Cont.)**

.57 Option BJ (Basic Calling Plan F)¹: Basic Calling Plan F is an outbound and inbound service available to residential customers. Basic Calling Plan F includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service. For purposes of this plan, the following time of day rate periods apply: The Day rate period applies from 7:00 am to 6:59 pm Monday through Friday; and the Evening/Weekend rate period applies from 7:00 pm to 6:59 am Monday through Thursdays, and 7:00 pm Friday to 6:59 am Monday.

.571 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$25.00.

.572 Access Methods and Charges:

a) Dial One Access: Basic Calling Plan F can be used for Dial One access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) Dial-1 usage during the Evening/Weekend time period. Basic Calling Plan F customers will be charged the following rates for each minute of usage over the allotment or ii) made during the Day time period. Customers may place these calls 24 hours a day and 7 days a week.

INTERLATA: \$0.50

INTRALATA: \$0.50

b) Calling Card: Basic Calling Plan F calling card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Basic Calling Plan F customers will be charged a per minute rate up to \$1.00 and up to \$2.00 per call surcharge for all interLATA and intraLATA calling card calls, except that customers will be charged up to \$0.20 per minute, and the Company will waive the per-call surcharge, for interLATA and intraLATA calling card calls which terminate to the customer's billed ANI.

c) Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

.573 Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.574 Operator Assistance²: The charges found in Section 3.11, herein, apply to all Basic Calling Plan F customers without regard to the type of access.

(T)

¹ Effective July 16, 2002, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)

(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.)

- .58 Option BK (Basic Calling Plan G)¹: Basic Calling Plan G is an outbound and inbound service available to residential customers who enroll in a participating affinity program. Basic Calling Plan G includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

For purposes of this plan, the following time of day rate periods apply: The Day rate period applies from 7:00 am to 6:59 pm Monday through Friday; and the Evening/Weekend rate period applies from 7:00 pm to 6:59 am Monday through Thursdays, and 7:00 pm Friday to 6:59 am Monday.

- .581 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at http://consumer.verizonbusiness.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$25.00.

- .582 Access Methods and Charges:

- a) Dial One Access: Basic Calling Plan G can be used for Dial One access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) Dial-1 usage made during the Day time period. Basic Calling Plan G customers will be charged the following rates for each minute of usage i) over the allotment or ii) made during the Evening or Weekend time periods. Customers may place these calls 24 hours a day and 7 days a week.

INTERLATA: \$0.50

INTRALATA: \$0.50

- b) Calling Card: Basic Calling Plan G calling card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Basic Calling Plan G customers will be charged a per minute rate up to \$1.00 and up to \$2.00 per call surcharge for all interLATA and intraLATA calling card calls, except that customers will be charged up to \$0.20 per minute, and the Company will waive the per-call surcharge, for interLATA and intraLATA calling card calls which terminate to the customer's billed ANI.

- c) Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

- .583 Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

- .584 Operator Assistance²: The charges found in Section 3.11, herein, apply to all Basic Calling Plan G customers without regard to the type of access. (T)

¹ Effective July 16, 2002, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)**3. METERED USE SERVICE (Cont.)**

- .59 Option BL (Basic Calling Plan H)¹: Basic Calling Plan H is an outbound and inbound service available to residential customers who enroll in a participating affinity program. Basic Calling Plan H includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure fori there card and P800. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

For purposes of this plan, the following time of day rate periods apply: The Day rate period applies from 7:00 am to 6:59 pm Monday through Friday; and the Evening/Weekend rate period applies from 7:00 pm to 6:59 am Monday through Thursdays, and 7:00 pm Friday to 6:59 am Monday.

.591 Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at http://consumer.mci.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$25.00.

.592 Access Methods and Charges:

- a) Dial One Access: Basic Calling Plan H can be used for Dial One access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) Dial-1 usage during the Evening/Weekend time period. Basic Calling Plan H customers will be charged the following rates for each minute of usage over the allotment or ii) made during the Day time period. Customers may place these calls 24 hours a day and 7 days a week.
- INTERLATA: \$0.50
INTRALATA: \$0.50
- b) Calling Card: Basic Calling Plan H calling card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Basic Calling Plan H customers will be charged a per minute rate up to \$1.00 and up to \$2.00 per call surcharge for all interLATA and intraLATA calling card calls, except that customers will be charged up to \$0.20 per minute, and the Company will waive the per-call surcharge, for interLATA and intraLATA calling card calls which terminate to the customer's billed ANI.
- c) Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

.593 Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

.594 Operator Assistance²: The charges found in Section 3.11, herein, apply to all Basic Calling Plan H customers without regard to the type of access. (T)

¹ Effective July 16, 2002, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.)3.60 Option BM (Integrated Plan RZA (Cont.)

This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.

Maximum Monthly Recurring Charge

Zone 1	\$100.00
Zone 2	\$150.00
Zone 3 ¹	\$150.00

Termination:

- 1) For customers subscribing to Integrated Plan RZA service under MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services, Arizona Tariff No. 1 prior to January 24, 2003, the termination provisions in Section B-5.03.1 apply.
- 2) For customers subscribing to Integrated Plan RZA service under this tariff on or after January 24, 2003, the termination provisions in Section B-5.03.2 herein apply.

Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

Directory Assistance Call Completion: Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the service to which the customer is presubscribed for completed calls. An undiscounted charge up to \$3.00 will apply.

Operator Assistance³: The charges found in Section 3.11, herein, apply to all Integrated Plan RZA customers without regard to the type of access.

(T)

Integrated RZA Affinity Savings Plan²

The Integrated RZA Affinity Savings Plan is available to customers of Integrated RZA Service who are also members of a qualified commercial affinity group or employees of a participating affinity of the Company.

Customers enrolled in this plan will receive the following benefit: A \$5.00 discount off the monthly recurring charge for Integrated RZA Service in each month they remain subscribed to Integrated RZA Service. By subscribing to this service customers understand all other rates, terms and conditions applicable to Integrated RZA Service shall apply.

¹ Effective March 1, 2006, service will not be available to new subscribers in this area.

² Effective February 1, 2004, this will not be available to new subscribers.

³ Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.)3.61 Option BN (Integrated Calling Plan RZA-1 Service)(Cont.)

Monthly Recurring Charge

\$40.00

Termination:

For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under this tariff, or Residential RZA Service under MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services, Arizona Tariff No. 1., and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Residential RZA Service.

For customers who disconnect from Residential RZA-1 Service under MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services, Arizona Tariff No. 1, the companion residential service offering under <http://www.mci.com/service/>, Residential RZA -1 Service under MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services, Arizona Tariff No. 1. and Integrated Calling Plan RZA under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under this tariff and its companion residential service under <http://www.mci.com/service/>.

For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interlata service under this tariff, or ii) intralata service under this tariff, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA-1 under this tariff, and Residential RZA-1 Service under MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services, Arizona Tariff No. 1. will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under this tariff (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services, Arizona Tariff No. 1.

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interlata and intralata) service under this tariff, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA-1 under this tariff, and Residential RZA-1 Service under MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services, Arizona Tariff No. 1. will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services, Arizona Tariff No. 1.

Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

Operator Assistance¹: The charges found in Section 3.11, herein, apply to all Integrated Calling Plan RZA-1 Service customers without regard to the type of access. (T)

¹ Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).62 Option BO (Basic Calling Plan I)¹

Basic Calling Plan I is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan I includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at the Company's website at www.mci.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$30.00.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan I can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Basic Calling Plan I customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

Maximum Per Minute charge:

InterLATA	\$0.50	IntraLATA:	\$0.50
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Calling Card: Basic Calling Plan I Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged up to a per minute rate of \$1.00 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. No per call surcharge will apply to these calls. Basic Calling Plan I customers will be charged up to a per minute rate of \$1.00 and up to a \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan I customers without regard to the type of access. (T)

¹ Effective February 1, 2003, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).63 Option BP (Basic Calling Plan J)¹

Basic Calling Plan J is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan J includes a block of time structure with a flat rate structure for interstate Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for intrastate Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at the Company's website at www.mci.com ; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$30.00.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan J can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate dial-1 usage. Customers will be charged the following rates for intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Maximum Dial-1 per minute charge: InterLATA	\$0.50
IntraLATA	\$0.50

Calling Card: Basic Calling Plan J Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged a per minute rate up to \$1.00 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. No per call surcharge will apply to these calls. Basic Calling Plan J customers will be charged a per minute rate up to \$1.00 and up to a \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan J customers without regard to the type of access. (T)

¹ Effective February 1, 2003, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).64 Option BQ (Basic Calling Plan K)¹

Basic Calling Plan K is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan K includes a flat rate structure for Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at the Company's website at www.mci.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$10.00.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan K can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Maximum Dial-1 per minute charge: InterLATA \$0.50 IntraLATA \$0.50

Calling Card: Basic Calling Plan K Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged a per minute rate up to \$1.00 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. No per call surcharge will apply to these calls. Basic Calling Plan K customers will be charged a per minute rate up to \$1.00 and up to a \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan K customers without regard to the type of access. (T)

¹ Effective February 1, 2003, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).65 Option BR (Basic Calling Plan L)¹

Basic Calling Plan L is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan L includes a flat rate structure for Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees: Customers enrolled in this plan will be charged up to a \$20.00 monthly recurring charge.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan L can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Maximum Dial-1 per minute charge: InterLATA : \$0.50 IntraLATA:\$0.50

Calling Card: Basic Calling Plan L Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged a per minute rate up to \$1.00 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. No per call surcharge will apply to these calls. Basic Calling Plan L customers will be charged a per minute rate up to \$1.00 and up to \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan L customers without regard to the type of access.

(T)

¹ Effective February 1, 2003, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)

(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.)66 Option BS (Basic Calling Plan M)¹

Basic Calling Plan M is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan M includes a flat rate structure for Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

For purposes of this plan, the following time of day rate periods apply: The Day rate period applies from 7:00 am to 6:59 pm Monday through Sunday; and the Evening rate period applies from 7:00 pm to 6:59 am Monday through Sunday.

Minimum Usage Charge: Up to a \$10.00 per account if total Basic Calling Plan P usage charges are less than \$10.00 per account per month. The charge is applied against the month's usage charges.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan M can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Maximum Intrastate (interLATA and intraLATA) dial-1 per-minute rates:

Day:	\$0.75
Evening:	\$0.50

Calling Card: Basic Calling Plan M Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Basic Calling Plan M customers will be charged a per minute rate up to \$1.00 and up to a \$2.00 per call surcharge for all interLATA and intraLATA calling card calls.

Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan M customers without regard to the type of access. (T)

¹ Effective February 1, 2003, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).67 Option BT (Basic Calling Plan N)¹

Basic Calling Plan N is an outbound and inbound service designed primarily for residential customers. Customers must be enrolled in a participating affinity program to be eligible for this service. Basic Calling Plan N includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at the Company's website at www.mci.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$30.00.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan N can be used for Dial-1 access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Basic Calling Plan N customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

Maximum Dial-1 per minute charge: InterLATA : \$0.50 IntraLATA: \$0.50

Calling Card: Basic Calling Plan N Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged a per minute rate up to \$1.00 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. No per call surcharge will apply to these calls. Basic Calling Plan N customers will be charged a per minute rate up to \$1.00 and up to a \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan N customers without regard to the type of access. (T)

¹ Effective February 1, 2003, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).68 Option BU (Basic Calling Plan O)¹

Basic Calling Plan O is an outbound and inbound service designed primarily for residential customers. Customers must be enrolled in a participating affinity program to be eligible for this service. Basic Calling Plan O includes a block of time structure with a flat rate structure for interstate Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for intrastate Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at the Company's website at www.mci.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$30.00.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan O can be used for Dial-1 access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate dial-1 usage. Customers will be charged the following rates for intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Maximum Dial-1 per minute charge:	InterLATA	\$0.50
	IntraLATA	\$0.50

Calling Card: Basic Calling Plan O Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged a per minute rate up to \$1.00 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. No per call surcharge will apply to these calls. Basic Calling Plan O customers will be charged a per minute rate up to \$1.00 and up to a \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan O customers without regard to the type of access.

(T)

¹ Effective February 1, 2003, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).69 Option BV (Basic Calling Plan P):¹

Basic Calling Plan P is an outbound and inbound service designed primarily for residential customers. To be eligible for this plan, customers must either i) contact a Company customer service representative or be contacted by a Company customer service representative, or ii) subscribe to local exchange service provided by MCImetro Access Transmission Services. Basic Calling Plan P includes a flat rate structure for Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Minimum Usage Charge: Up to a \$15.00 per account if total Basic Calling Plan P usage charges are less than \$15.00 per account per month. The charge is applied against the month's usage charges.

Access Methods and Charges:

Dial-1 Access: Basic Calling Plan P can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Maximum Dial-1 per minute charge:

InterLATA	\$0.50	IntraLATA	\$0.50
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Calling Card: Basic Calling Plan P Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Basic Calling Plan P customers will be charged a per minute rate up to \$1.00 and up to a \$2.00 per call surcharge for all interLATA and intraLATA calling card calls.

Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance:² The charges found in Section 3.11 herein, apply to all Basic Calling Plan P customers without regard to the type of access. (T)

¹ Effective March 10, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).70 Option BW (Basic Calling Plan Q):¹

Basic Calling Plan Q is an outbound and inbound service designed primarily for residential customers. Basic Calling Plan Q includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees: Customers enrolled in this plan will be charged up to a \$40.00 monthly recurring charge.

Access Methods and Charges:

- a) Dial-1 Access: Basic Calling Plan Q can be used for Dial-1 access. Customers will receive an allotment of up to 400 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. All domestic calls, interstate and instate, beyond 400 minutes will be charged up to \$0.50 per minute. Customers may place these calls 24 hours a day and 7 days a week.
- b) Calling Card: Basic Calling Plan Q Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged a per minute rate of \$0.20 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. No per call surcharge will apply to these calls. Basic Calling Plan Q Calling Card customers will be charged up to a per minute rate of \$1.00 and up to a \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

Personal 800: A personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number to any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number. The standard Holiday discounts do not apply to these calls. Follow-Me Routing: This feature allows a Personal 800 customer to change the telephone number to which calls to his or her Personal 800 number will be terminated. To make a Follow-Me change, a customer may use his or her Personal 800 number and the 6-digit Rerouting Code. There is no limit on the number of changes a customer may make. The following per-minute rate will apply to all Personal 800 calls: Up to \$1.00 per minute.

Directory Assistance: An undiscounted charge up to \$3.00 per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan Q customers without regard to the type of access. (T)

¹ Effective March 10, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).76 Option CB - (Basic Calling Plan R)¹

Basic Calling Plan R is an outbound and inbound service designed for residential customers. Basic Calling Plan R includes a flat rate structure for Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees: Customers enrolled in this plan will be charged up to a \$10.00 monthly recurring charge.

Access Methods and Charges:

a) Dial-1 Access: Basic Calling Plan R can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Maximum InterLATA & IntraLATA Dial-1 per minute charge: \$0.50

b) Calling Card: Basic Calling Plan R Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged up to a per minute rate of \$1.00 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. Up to a \$2.00 per call surcharge will apply to these calls. Basic Calling Plan R customers will be charged a per minute rate up to \$1.00 and up to a \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

c) MCI Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set below.

A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

Maximum Per-Minute Rate: \$1.00

Directory Assistance: An undiscounted charge up to \$2.00 per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan R customers without regard to the type of access. (T)

¹ Effective March 10, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).77 Option CC - (Basic Calling Plan S)¹

Basic Calling Plan S is an outbound and inbound service designed for residential customers. Basic Calling Plan S includes a flat rate structure for Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees: Customers enrolled in this plan will be charged up to a \$10.00 monthly recurring charge.

Access Methods and Charges:

a) Dial-1 Access: Basic Calling Plan S can be used for Dial-1 access. Customers will receive the following rates for all intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Maximum Intrastate (InterLATA & IntraLATA) Dial-1 per minute charge: \$0.50

b) Calling Card: Basic Calling Plan S Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged up to a per minute rate of \$1.00 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. Up to a 2.00 per call surcharge will apply to these calls. Basic Calling Plan S customers will be charged a per minute rate up to \$1.00 and up to a \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

c) MCI Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long-distance and local toll calls at the per-minute rate set below.

A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of Ten Personal 800 numbers per customer telephone number.

Maximum Per-Minute Rate: \$1.00

Directory Assistance: An undiscounted charge up to \$2.00 per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan S customers without regard to the type of access. (T)

¹ Effective March 10, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).78 Option CD (Basic Calling Plan T)¹

Basic Calling Plan T is an outbound and inbound service designed for residential customers. Basic Calling Plan T includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Maximum Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at

http://consumer.verizonbusiness.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$30.00.

Access Methods and Charges:

a) Dial-1 Access: Basic Calling Plan T can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Basic Calling Plan T customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

Intrastate (InterLATA & IntraLATA)

Dial-1 per minute charge:

\$0.50

b) Calling Card: Basic Calling Plan T Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged a per minute rate up to \$1.00 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. Up to a \$2.00 per call surcharge may apply to these calls. Basic Calling Plan T customers will be charged a per minute rate of \$1.00 and up to a \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

c) MCI Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set below.

A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

Maximum Per-Minute Rate: \$1.00

d) Directory Assistance: An undiscounted charge up to \$3.00 per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

e) Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan T customers without regard to the type of access. (T)

¹ Effective May 5, 2005, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).79 Option CE (Basic Calling Plan U)¹

Basic Calling Plan U is an outbound and inbound service designed for residential customers. Basic Calling Plan U includes a block of time structure with a flat rate structure for interstate Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for intrastate Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at http://consumer.verizonbusiness.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$30.00.

Access Methods and Charges:

a) Dial-1 Access: Basic Calling Plan U can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate dial-1 usage. Customers will be charged the following rates for intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Maximum InterLATA & IntraLATA Dial-1 per minute charge: \$0.50

b) Calling Card: Basic Calling Plan U Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged up to a per minute rate of \$1.00 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. Up to a \$2.00 per call surcharge may apply to these calls. Basic Calling Plan U customers will be charged a per minute rate up to \$1.00 and up to a \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

c) MCI Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set below.

A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

Maximum Per-Minute Rate: \$1.00

d) Directory Assistance: An undiscounted charge up to \$3.00 per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

e) Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan U customers without regard to the type of access.

(T)

¹ Effective May 5, 2005, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)

(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).81 Option CG (Basic Calling Plan W)¹

Basic Calling Plan W is an outbound and inbound service designed for residential customers. Customers must be enrolled in a participating affinity program to be eligible for this service. Basic Calling Plan W includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at http://consumer.verizonbusiness.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$30.00.

Access Methods and Charges:

a) Dial-1 Access: Basic Calling Plan W can be used for Dial-1 access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Basic Calling Plan W customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

Maximum Intrastate (InterLATA & IntraLATA)

Dial-1 per minute charge:

\$0.50

b) Calling Card: Basic Calling Plan W Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged a per minute rate up to \$1.00 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. Up to a \$2.00 per call surcharge may apply to these calls. Basic Calling Plan W customers will be charged a per minute rate up to \$1.00 and up to a \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

c) MCI Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set below.

A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

Maximum Per-Minute Rate: \$1.00

d) Directory Assistance: An undiscounted charge up to \$3.00 per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

e) Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan W customers without regard to the type of access.

(T)

¹ Effective March 1, 2004, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)

(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).82 Option CH (Basic Calling Plan X)¹

Basic Calling Plan X is an outbound and inbound service designed for residential customers. Customers must be enrolled in a participating affinity program to be eligible for this service. Basic Calling Plan X includes a block of time structure with a flat rate structure for interstate Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for intrastate Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at http://consumer.verizonbusiness.com/mci_service_agreement/res_domestic_services.jsp; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$30.00.

Access Methods and Charges:

a) Dial-1 Access: Basic Calling Plan X can be used for Dial-1 access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate dial-1 usage. Basic Calling Plan X customers will be charged the following rates for intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Maximum InterLATA & IntraLATA Dial-1 per minute charge: \$0.50

b) Calling Card: Basic Calling Plan X Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged a per minute rate up to \$1.00 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. Up to a \$2.00 per call surcharge may apply to these calls. Basic Calling Plan X customers will be charged a per minute rate up to \$1.00 and up to a \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

c) MCI Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set below.

A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

Maximum Per-Minute Rate: \$1.00

d) Directory Assistance: An undiscounted charge up to \$3.00 per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

e) Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan X customers without regard to the type of access.

(T)

¹ Effective March 1, 2004, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)

(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)**3. METERED USE SERVICE (Cont.)****.83 Option CI (Basic Calling Plan Y)¹**

Basic Calling Plan Y is an outbound and inbound service designed for residential customers. Basic Calling Plan Y includes a rate structure for Dial 1, calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. By subscribing to this service, customers understand that use of this service is restricted in the following manner: Customers may be assessed a \$50 monthly recurring data usage charge or disconnected if it is determined that usage is not consistent with residential voice applications. Additionally, customers may have no more than three lines per account.

For purposes of this plan, the following time of day rate periods apply: The Day rate period applies from 7:00 am to 6:59 pm Monday through Sunday; and the Evening rate period applies from 7:00 pm to 6:59 am Monday through Sunday.

Monthly Account Fees: Customers subscribed to this plan must pay a monthly recurring charge, as specified at <http://mci.com>, except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$30.00.

Access Methods and Charges:

a) Dial-1 Access: Basic Calling Plan Y can be used for Dial-1 access. Customers will receive the following rates for intrastate (interLATA and intraLATA) dial-1 usage. Customers may place these calls 24 hours a day and 7 days a week.

Maximum Intrastate (interLATA and intraLATA) dial-1 per-minute rates:

Day:	\$0.50
Evening:	\$0.50

b) Calling Card: Basic Calling Plan Y Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged a per minute rate up to \$1.00 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. Up to a \$2.00 per call surcharge may apply to these calls. Basic Calling Plan Y customers will be charged a per minute rate up to \$1.00 and up to a \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

c) MCI Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set below.

A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

Maximum Per-Minute Rate: \$1.00

d) Directory Assistance: An undiscounted charge up to \$3.00 per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

e) Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan Y customers without regard to the type of access.

(T)

(N)

(N)

¹ Effective May 5, 2005, this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).91 Option CQ (Block of Time Plan 8)¹

Block of Time Plan 8 is an outbound and inbound service available to residential customers. All intrastate dial one calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

a) Block of Time Plan 8 offers 200 minutes of interstate and intrastate Dial "1" calling for a monthly charge. Customers subscribed to this plan must pay a monthly recurring charge, as specified in www.verizonbusiness.com/mci_service_agreement/res_domestic_services.jsp except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to up to \$30.00. Customers may place Dial-1 calls 24 hours per day, seven days a week. Additional minutes of Dial-1 calling will be priced up to \$0.50 per-minute. If the customer chooses this option, the monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply.

b) Calling Card: Block of Time Plan 8 calling card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Block of Time Plan 8 customers will be charged up to a per minute rate of \$1.00 and up to \$2.00 per call surcharge for all interLATA and intraLATA calling card calls, except that customers will be charged up to \$1.00 per minute, and the Company will may charge up to \$2.00 per-call surcharge, for interLATA and intraLATA calling card calls which terminate to the customer's billed ANI.

c) MCI Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set below.

A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

Maximum Per-Minute Rate: \$0.45

d) Directory Assistance: An undiscounted charge per call will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

e) Operator Assistance²: The charges found in Section 3.11 herein, apply to all Block of Time 8 customers without regard to the type of access. (T)

¹ Effective November 2, 2005 this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).93 Option CS (Business B2 Integrated Service) (Cont.)

Directory Assistance: An undiscountable per-call charge up to \$3.00 as described in Section B-6.04 will apply to all Business B2 Integrated Service directory assistance calls.

Personal 800: MCI One Number provides a toll free number to receive calls from any point within the state. The customer may have multiple MCI One Number per account. Company will provide a 4-digit security code with which the customer can receive incoming domestic calls. The customer will be charged up to \$1.00 per minute for each call.

Operator Assistance²

These charges apply to all Business B2 Integrated Service customers without regard to the type of access. Operator Services is provided according to the provisions and rates described in Section C-3.12.

(T)

Business B2 Multiline Service: Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Integrated Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro Access Transmission Services as its Local Exchange Carrier (LEC) and MCI Communications Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Service as offered in MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services, Arizona Tariff No. 1.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers of Offering A may elect to receive the interstate and intrastate dial "1" rates for either Offering A or Offering B for each additional line on their account. Customers of all other Offerings under Business B2 Integrated Service will receive the interstate and intrastate dial "1" rates as set forth in the Offering for Business B2 Integrated Service, to which they have subscribed on their primary line, on each additional line on their account. Customers will also receive local exchange service as described in Business B2 Multiline Service as described in MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services, Arizona Tariff No. 1 and <http://www.mci.com/service/>.

Maximum Monthly Recurring charge
Business B2 Multiline Service

Offering A:

Zone 1 and 2	\$130.00
Zone 3 ¹	\$130.00

Offering B:

Zone 1 and 2	\$90.00
Zone 3 ¹	\$90.00

Block of Time Offering 1:

Zone 1:	\$108.00
Zone 2:	\$108.00
Zone 3: ¹	\$108.00

¹ Effective March 1, 2006, service will not be available to new subscribers in this area.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)

(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).97 Option CW (Basic Calling Plan Z)¹

Basic Calling Plan Z is an outbound and inbound service available to residential customers. Basic Calling Plan Z offers 300 minutes of interstate and intrastate Dial "1" calling. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers may place Dial-1 calls 24 hours per day, seven days a week. If the customer chooses this option, the monthly charge will apply regardless of the volume of calls made under this plan during any month. No other monthly fees will apply.

Monthly Account Fees: Customers enrolled in this plan will be charged up to a \$30 monthly recurring charge.

Access Methods and Charges:

a) Dial-1 Access: Basic Calling Plan Z can be used for Dial-1 access. Customers will receive an allotment of up to 300 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Basic Calling Plan Z customers will be charged up to \$0.50 for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

b) Calling Card: Basic Calling Plan Z Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged a per minute rate up to \$1.00 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI and per call surcharge rate up to \$2.00. Basic Calling Plan Z customers will be charged a per minute rate up to \$1.00 and up to \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

c) MCI Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set below. A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

Maximum Per-Minute Rate: \$1.50

d) Directory Assistance: An undiscounted charge up to \$3.00 per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

e) Operator Assistance²: The charges found in Section C-3.11, herein, apply to all Basic Calling Plan Z customers without regard to the type of access. (T)

¹ Effective March 10, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.99 Option CY - (Basic Calling Plan AAA)(Cont.)

d) Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

e) Operator Assistance¹: The charges found in Section 3.11 herein, apply to all Basic Calling Plan AAA customers without regard to the type of access. (T)

Customers disconnecting from this service will be assessed the full amount of the monthly recurring charge for their final full or partial month of service.

¹ Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)

3. METERED USE SERVICE (Cont.)

.100 : Option CZ - (Basic Calling Plan AA)(Cont.)

d) Directory Assistance: An undiscounted charge per call up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions and rates set forth in Section B-6.04.

e) Operator Assistance¹: The charges found in Section 3.11 herein, apply to all Basic Calling Plan AA customers without regard to the type of access. (T)

Customers disconnecting from this service will be assessed the full amount of the monthly recurring charge for their final full or partial month of service.

¹ Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).101 Option DA - (Basic Calling Plan BB)¹

Basic Calling Plan BB is an outbound and inbound service designed for residential customers. Basic Calling Plan BB includes a block of time structure with a flat rate structure for Dial 1 calls made outside the block-of-time allotment, and a flat rate structure for calling card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. A monthly charge will apply to this service.

Maximum Monthly Account Fees: Customers enrolled in this plan will be charged up to a \$30.00 monthly recurring charge.

Access Methods and Charges:

a) Dial-1 Access: Basic Calling Plan BB can be used for Dial-1 access. Customers will receive an allotment of up to 200 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Basic Calling Plan BB customers will be charged the following rates for each minute of usage over the allotment. Customers may place these calls 24 hours a day and 7 days a week.

Intrastate (InterLATA & IntraLATA)

Dial-1 per minute charge: \$0.50

b) Calling Card: Basic Calling Plan BB Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged a per minute rate up to \$1.00 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. Up to a \$2.00 per call surcharge may apply to these calls. Basic Calling Plan BB customers will be charged a per minute rate of \$1.00 and up to a \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

c) MCI Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set below.

A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

Maximum Per-Minute Rate: \$1.00

d) Directory Assistance: An undiscounted charge up to \$3.00 per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

e) Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan BB customers without regard to the type of access. (T)

¹ Effective March 10, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).102 Option DB - (Basic Calling Plan CC)¹ (Cont.)

b) Calling Card: Basic Calling Plan CC Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged up to a per minute rate of \$1.00 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI. Up to a \$2.00 per call surcharge will apply to these calls. Basic Calling Plan CC customers will be charged a per minute rate up to \$1.00 and up to a \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

c) MCI Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set below.

A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

Maximum Per-Minute Rate: \$1.50

Directory Assistance: An undiscounted charge up to \$3.00 per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan CC customers without regard to the type of access. (T)

¹ Effective March 10, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).103 Option DE - (Basic Calling Plan DD)¹

Basic Calling Plan DD is an outbound and inbound service designed for residential customers. Basic Calling Plan DD includes a block-of-time structure for Dial 1, flat rate structure for calling card, and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers must subscribe to an international calling plan as shown below in order to receive this service.

Customers may elect to enroll in one of the following Offerings as shown below. A monthly recurring charge will apply to each Offering.

Offering A: Customers enrolling in this Offering and in MCI Americas 100 Plus as described on <http://www.mci.com/service> will receive the interstate and international rates as described in that service. A monthly recurring charge up to \$45.00 will apply to this Offering.

Customers will receive an allotment of up to 30 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged a per-minute rate up to \$0.50 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage over the allotment.

Offering B: Customers enrolling in this Offering and in MCI Americas 100 as described on <http://www.mci.com/service> will receive the interstate and international rates as described in that service. A monthly recurring charge up to \$60.00 will apply to this Offering. The following Dial-1 rates shall apply:

Customers will receive an allotment of up to 30 minutes per monthly period that may be used for interstate and intrastate (interLATA and intraLATA) dial-1 usage. Customers will be charged a per-minute rate up to \$0.50 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage over the allotment.

Calling Card: Calling Card access is available for origination from touch tone or rotary phones by dialing a Company provided 800 number. Customers will be charged a per-minute rate up to \$1.00 for all time periods for all intrastate calling card calls and a per-call surcharge up to \$2.00, except that customers will be charged a per-minute rate up to \$0.50 for all time periods for calling card calls which terminate to the customer's billed ANI with a per-call surcharge up to \$2.00.

Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at a per-minute rate up to \$1.50. A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

Directory Assistance: An undiscounted charge up to \$3.00 per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan DD customers without regard to the type of access. (T)

¹ Effective March 10, 2011, all residential Calling Card service and Toll Free / 800 service will no longer be available to new customers of this service.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).104 Option DF (Basic Calling Plan EE)

Basic Calling Plan EE is an outbound and inbound service designed for residential customers. Basic Calling Plan EE includes a flat rate structure for Dial 1, calling card, and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent. Customers must subscribe to an international calling plan as shown below in order to receive this service.

Customers enrolling in this service and in MCI Worldwide Premier as described on <http://www.mci.com/service> will receive the interstate and international rates as described in that service. A monthly recurring charge up to \$18.00 will apply to this Offering:

Customers will be charged a per-minute rate up to \$0.50 for each minute of interstate and intrastate (interLATA and intraLATA) dial"1" usage.

Calling Card: Calling Card access is available for origination from touch tone or rotary phones by dialing a Company provided 800 number. Customers will be charged a per-minute rate up to \$1.00 for all time periods for all intrastate calling card calls and a per-call surcharge up to \$2.00, except that customers will be charged a per-minute rate up to \$0.50 for all time periods for calling card calls which terminate to the customer's billed ANI with a per-call surcharge up to \$2.00.

Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at a per-minute rate up to \$1.50. A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

Directory Assistance: An undiscounted charge up to \$3.00 per call will be applied to each Directory Assistance call, subject to the provisions set forth in Section B-6.04.

Operator Assistance¹: The charges found in Section 3.11 herein, apply to all Basic Calling Plan EE customers without regard to the type of access. (T)

¹ Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).105 Option DG (Basic Calling Plan FF) (Cont.)

Calling Card: Basic Calling Plan FF Calling Card access is available for origination from touch tone or rotary phones by dialing a Company provided 800 number. Customers will be charged a per-minute rate up to \$1.00 for all time periods for all intrastate calling card calls and a per-call surcharge up to \$2.00, except that customers will be charged a per-minute rate up to \$1.00 for all time periods for calling card calls which terminate to the customer's billed ANI with no per-call surcharge.

Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at a per-minute rate up to \$1.50. A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

Directory Assistance: An undiscounted charge up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in B-6.04.

Operator Assistance¹: The charges found in Section 3.11 herein, apply to all Basic Calling Plan FF customers without regard to the type of access.

(T)

¹ Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator.

(N)
(N)

SECTION C - SERVICE DESCRIPTIONS AND RATES (Cont.)3. METERED USE SERVICE (Cont.).114 Option DJ (Basic Calling Plan HH)¹

Basic Calling Plan HH is an outbound and inbound service designed for residential customers. Basic Calling Plan HH includes Dial 1, Calling Card and Personal 800 service. No term plan options will apply to this service. All intrastate Dial-1 calls and calling card calls will have 60 second or one minute rounding. If the computed charge includes a fraction of a cent, the fraction is rounded down to the nearest whole cent.

Customers may elect to enroll in one of the following Offerings as shown below. A monthly recurring charge will apply to each Offering.

Offering A:

A monthly recurring charge up to \$45.00 will apply to this Offering.

Customers will receive unlimited interstate* usage as described at http://consumer.mci.com/mci_service_agreement/res_index.jsp. Customers will also receive an allotment of 60 minutes per monthly period that may be used for intrastate (interLata and intraLata) dial-1 usage. Customers will be charged a per-minute rate up to \$0.50 for each minute of intrastate (interLata and intraLata) dial-1 usage over the allotment.

Offering B:

Customers will receive unlimited interstate* usage as described at www.verizonbusiness.com. Customers subscribed to this plan must pay a monthly recurring charge, as specified at the Company's website at www.verizonbusiness.com; except that customers who are subscribed to this plan and who have selected the Company for local toll service only will be charged a monthly recurring charge up to \$75.00

Calling Card: Basic Calling Plan HH Calling Card access is available for origination from touch tone or rotary phones by dialing an Company provided 800 number. Customers will be charged a maximum per minute usage rate of \$1.00 for all time periods for all intrastate calling card calls which terminate to the customers billed ANI and a maximum per call surcharge of \$2.00. Basic Calling Plan HH customers will be charged a per minute rate maximum of \$1.00 and a maximum of \$2.00 per call surcharge for all other interLATA and intraLATA calling card calls.

MCI Personal 800 Number: This service provides a toll free telephone number and a 4-digit security code to which calls may be received from any location within the state. The account will be billed for these in-state long distance and local toll calls at the per-minute rate set below. A Personal 800 customer shares access to a toll free number with other customers. The customer may not retain the toll free number or any right therein if the Personal 800 service is discontinued. There is a limit of ten Personal 800 numbers per customer telephone number.

Per-Minute Rate: Maximum \$1.50

Directory Assistance: An undiscounted charge up to \$3.00 will be applied to each Directory Assistance call, subject to the provisions set forth in B-6.04.

Operator Assistance²: The charges found in Section 3.11 herein, apply to all Basic Calling Plan HH customers without regard to the type of access. (T)

* Not regulated under this Tariff.

¹ Effective August 1, 2006 this plan will no longer be available to new subscribers.

² Effective November 10, 2011, Commercial credit card billing for operator assisted calls will no longer be available where payment is made via an automated or live operator. (N)
(N)